

Privacy statement

Camping & Beachresort Julianahoeve

Camping & Beachresort Julianahoeve, located at Hoogenboomlaan 42, 4325 DM Renesse, is responsible for the processing of personal data as described in this privacy statement.

Contact details:

Camping & Beachresort Julianahoeve
www.julianahoeve.nl/en
Hoogenboomlaan 42
4325 DM Renesse
The Netherlands

You can reach us at info@julianahoeve.nl or by phone at 0031 111 – 461414

Personal data we use

Camping & Beachresort Julianahoeve uses personal data because you have made a booking with us or visited our website. We collect this data to make your booking and stay as pleasant as possible and to be able to contact you about your reservation if necessary. Below is an overview of the personal data we process:

- First and last name
- Gender
- Date of birth
- Address
- Telephone number
- Email address
- Facial recognition (access to the swimming pool)
- License plate number

In addition, it is also possible to make other requests via the website, e.g., to request information using forms on our website. Here, in addition to your question or comment, we will also ask for your name and email address so that we can contact you depending on your question or comment.

In order to improve the quality of the website and make it more user-friendly, we use a number of analysis tools such as Google Analytics. For this analysis, we record the following information when you visit our website IP address

- Location data
- Information about your activities on our website
- Internet browser and device

Your experiences at our campsites are also very valuable to us. In order to benefit optimally from economies of scale, we send out surveys via the Ardoer Association.

For what purpose and on what basis we use personal data Camping & Beachresort Julianahoeve uses your personal data.

This is primarily done to make your stay as pleasant as possible. Your data is used to:

- Send our newsletter
- Contact you by telephone or email if this is necessary for your visit to the campsite
- Offer you the option of creating an account in our "My Environments" section
- Offer you the option of reviewing the campsite after your stay. This improves the quality of services at affiliated campsites. In addition, with your express consent, your review may be published on our website so that new guests can find out more.

When you visit our website, we also record information in order to improve our website and thus its user-friendliness. This means, but is not limited to, analyzing where our website is unclear or where it causes visitors to leave.

How long we store personal data

We do not store your personal data for longer than is strictly necessary to fulfill the purposes for which your data is collected. We apply the following retention periods for the following (categories) of personal data:

- Personal data (such as, but not limited to, name, address, place of residence, email address, date of birth, group composition, telephone number): 10 years
- Information about visits to the website: 4 years

Disclosure of personal data to third parties

We do not (of course) disclose your data to third parties for commercial purposes and will only disclose the data in cases where this is necessary for the fulfillment of our contract with you or where this is required by law. We enter into a contract for commissioned data processing with companies such as the Ardoer Association and Recranet (website administrators) that process your data on our behalf in order to ensure the same level of security and trust for your data.

Cookies or similar technologies we use

Our website uses functional, analytical, and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet, or smartphone when you first visit this website. We only use cookies with technical functionality. Cookies ensure that the website works properly and that, for example, your preferred settings are saved. We also use cookies to track your browsing behavior so that we can offer you customized content and advertising. When you first visited our website, we informed you about cookies and asked for your consent to set cookies. You can disable cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all previously stored data in your browser settings. For cookies set by third parties (including Google Analytics), we would like to refer you to the statements that can be found on their respective websites. Please note that we have no influence on the content of the statements or the content of cookies from third parties such as Google Analytics.

View, modify, or delete data

You have the right to view, correct, or delete your personal data. In addition, you have the right to withdraw your consent to data processing or to object to our use of your personal data, and you have the right to data portability. This means that you can send us a request to provide the personal data we have stored about you to you or another organization you specify in the form of a computer file. You can send a request to view, correct, delete, or transfer your personal data, or a request to withdraw your consent or object to the processing of your personal data, to info@julianahoeve.nl.

To ensure that the request to access your data actually comes from you, we ask you to enclose a copy of your ID card with the request. Please black out your passport photo, the MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number, and social security number on the copy. This is to protect your privacy. We will respond to your request as soon as possible and certainly within four weeks. We would also like to point out that you have the option of submitting a complaint to the national regulatory authority for data protection, the "Autoriteit Persoonsgegevens".

How we protect personal data

We and those who process our data attach great importance to the protection of your data and take appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification of your personal data. That is why our website is protected with a TLS (SSL) certificate. If you suspect that your data is not adequately protected or if you notice any signs of misuse, please contact us at info@julianahoeve.nl.